



## Northwest Regional Police Department

8855 Elizabethtown Road, Elizabethtown Pa. 17022  
(717) 367-8481 Fax (717) 367-3382  
Mark Mayberry- Chief of Police

The Northwest Regional Police Department is committed to the Health and Safety of the Community we serve, and to our officers and staff. As a response to the recent COVID-19 situation, the Northwest Regional Police Department has modified some response procedures to limit exposure and to mitigate COVID-19 issues as much as possible in the policing atmosphere.

Some of the changes you might notice are:

- \* If you're reporting a non-emergency incident, the officer may contact you by phone to collect all the information.
- \* All emergency calls for service, calls that require on-scene investigation or require the collection of physical evidence will receive an in-person response. However, if we respond to your home, business or other location, we may ask you to meet us outside to make the report.
- \* We request you avoid coming to the police station to report a non-emergency call for service and to call and request to speak with an officer. NWRPD telephone number is 717-367-8481, Lancaster County Wide Communication 717-664-1180.
- \* If you report an incident at the police station we may elect to speak with you through the lobby glass rather than stepping into the lobby. If privacy is a concern, we will speak with you privately in our conference room.
- \* Fingerprinting for all reasons other than those required because of an arrest are suspended.
- \* Any request for tours of the police station are suspended.
- \* Any ride along request are suspended.
- \* If you're sick or suffering flue like symptoms or symptoms associated with COVID-19, please do not come into the police station and if an officer must respond to your location, please inform the dispatcher if anyone there has these symptoms.

This is an ever-changing situation and the Northwest Regional Police Department is working along with Community stakeholders to ensure the very best for our citizens and officers. Any changes to response procedures will continually be communicated. We appreciate your understanding and cooperation as we work together in the interest of public health and safety.

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